



Human Rights Action Plan



Executive Summary

Philadelphia Soccer 2026 (PS2026) is the Local Host Committee charged with planning and executing FIFA World Cup 26™ (FWC2026) in coordination with the City of Philadelphia. Established in the Commonwealth of Pennsylvania, PS2026 is a 501(c)(3) organization governed by a Board of Directors, which is fully committed to delivering on FIFA's goal of making FWC2026 the most diverse and inclusive global sporting celebrations ever.

For all 16 Host Cities, issues of social impact – or as FIFA terms it Human Rights – have been integrated into our planning for FWC2026 dating back to our respective bidding efforts. Adhering to the United Nations Guiding Principles on Human Rights (UNGPR) and aligning with FIFA's Human Rights Policy, Philadelphia Soccer 2026's organizational approach to this work has focused on inclusion and safeguarding, workers' rights, and access to remedy. Meaningful and consistent engagement with local, regional and national stakeholders has informed these efforts since 2020 and will continue to do so through the tournament. These stakeholders include but are not limited to local human rights and non-governmental organizations (NGOs), community-based organizations, civil society groups, organized labor, elected officials, first responders, and other relevant authorities connected to FWC2026 and its social impact.

As local organizing committees, however, we understand our role in this work but more importantly, we recognize and deeply respect the local experts, advocates, and organizations that implement this critical work every day within our communities. To ensure maximum social impact for FIFA World Cup 2026™ in Philadelphia, we have chosen to engage with these local experts, advocates, and organizations to align on our social impact priorities and to amplify and integrate their established resources into planning. This approach affirms our commitment to social impact but acknowledges our limitations as local organizing committees.

Stakeholder and social impact engagement includes, but is not limited to:

- Fostering inclusive participation throughout Philadelphia and across the Commonwealth of Pennsylvania, prioritizing diverse communities and marginalized groups. Our work includes, but is not limited to:
 - A readily accessible Vendor Interest Form for small, diverse and local business opportunities.
 - Philadelphia Soccer 2026 Rising Stars Academy
 - A professional development initiative, powered by Philadelphia Soccer 2026, which empowers and supports emerging talent from a variety of backgrounds by offering unique experiential learning opportunities that merge passion, purpose and community engagement.
 - Partnership with the U.S. Soccer Foundation on a \$2 million investment in Commonwealth-wide youth soccer initiatives designed to increase accessibility and inclusion.

- Participation in community volunteerism opportunities to address:
 - Neighborhood improvement and beautification
 - Food insecurity
 - Youth and adults with special needs
 - Next-gen workforce development
 - Military veterans
- Support of policy and legislative initiatives in the Commonwealth of Pennsylvania and City of Philadelphia to prevent human trafficking.
 - Collaborating further on human trafficking awareness campaigns with elected officials, leaders from priority industries, and applicable advocacy organizations.
- Driving the FWC26 long-term legacy forward, in partnership with the City of Philadelphia, at Lemon Hill Park, the location of PS2026's Fan Festival by supporting critical infrastructural improvements, including:
 - Construction of new accessible routes in the park
 - Installation of:
 - 12 new ADA-compliant ramps, enhancing accessibility for visitors
 - Sidewalks
 - Improvements to fiber, Wi-Fi, water
 - Removal of dilapidated structures and invasive species
 - Minor topographical grading
- Reducing economic barriers to participation in FWC26 by ensuring our 39-day FIFA Fan Festival is free of cost to enter for all fans.
- Alignment with government partners, public/private organizations, and local vendors to promote sustainability and mitigate adverse environmental impacts.
- Adherence to all city/state/federal laws and policies, along with connectivity to relevant agencies and applicable organizations, for:
 - Public safety
 - Freedom of assembly, expression and the press
 - Unsheltered populations
 - Workers' rights
 - Access to remedy

FIFA World Cup 2026™ provides a powerful platform for Host Cities to support, elevate, and accelerate social impact work in our communities. Hosting this event does not begin this work nor will it end it. We stand together as Host Cities in our shared commitment to driving social impact initiatives that benefit our respective communities today, through the tournament, and for decades to come.

Part I

Inclusion & Safeguarding

Inclusion & Non-Discrimination

500,000 visitors are projected to visit Philadelphia for FIFA World Cup 26™ and Philadelphia Soccer 2026 (PS2026) is committed to providing a welcoming environment for all.

PS2026 aligns with federal, state and local laws/policies, including:

- [Civil Rights Act of 1964 \(Title II & VII\)](#): Prohibits discrimination based on race, color, religion, sex, or national origin in public accommodations and employment.
- [Americans with Disabilities Act \(ADA\)](#): Requires accessibility for persons with disabilities in public venues, transportation, and services.
- [Age Discrimination in Employment Act \(ADEA\)](#): Protects workers over 40 from age-based discrimination.



Inclusion & Non-Discrimination (*Continued*)

- [Pennsylvania Human Relations Act \(PHRA\)](#): Provides additional protections in employment, housing, and public accommodations.
- [City of Philadelphia Fair Practices Ordinance \(Chapter 9-1100\)](#): Prohibits discrimination based on sexual orientation, gender identity, and marital status in employment, housing, and services.
- [Philadelphia Commission on Human Relations \(PCHR\)](#): Enforces local anti-discrimination laws and mediates complaints.

Working with City of Philadelphia Departments (Ex: [Office of Diversity, Equity and Inclusion](#), [Office of Economic Opportunity](#) and [Office of Immigrant Affairs](#)), membership organizations (Ex: [Diverse Chambers of Commerce](#)) and non-profit partners (Ex: [Welcoming Center for New Pennsylvanians](#)) has cultivated a participatory ecosystem leading up to and during FIFA World Cup.

Our hospitality ([Visit Philadelphia](#), [PHL Convention & Visitors Bureau](#)) and transportation ([PHL International Airport](#), [Amtrak/30th Street Station](#), [SEPTA](#), etc.) partners have played a critical role as well.

Prior to the opening of FIFA Fan Festival in Philadelphia, Philadelphia Soccer 2026 will publish an Entry Code of Conduct for this event that will clearly prohibit discrimination and establish expectations and guidance for fans to support safe and inclusive experiences for all.

All these efforts are underway in a variety of iterations, including a successful series of 2025 FIFA Club World Cup neighborhood activations that engaged distinct communities and uplifted small/diverse/local businesses through the spirit of soccer. Other efforts include briefings of various foreign-born community leaders and advocacy organizations to ensure alignment on these priorities.

Safeguarding

PS2026 has worked to create an environment that encourages safe spaces for youth and adults while mitigating the potential for harm and abuse.

PS2026 aligns with federal, state and local laws/policies, including:

- Child Protection Laws ([Pennsylvania Child Protective Services Law](#)): Mandates reporting of suspected child abuse or neglect.
- [Pennsylvania Crimes Code](#): Addresses sexual offenses, harassment, human trafficking, and endangerment.
- [Trafficking Victims Protection Act \(TVPA\)](#): Federal law addressing human trafficking and exploitation.
- [Occupational Safety and Health Administration \(OSHA\)](#): Ensures safe workplaces, including temporary event staff.
- [Philadelphia Department of Human Services \(DHS\)](#): Oversight for child welfare.
- [Philadelphia Police Department](#) & [Office of Victim Services](#): Support for reporting and responding to abuse.

Safeguarding (Continued)

- Working with City of Philadelphia (Ex: [Philadelphia Commission on Human Relations](#)) and advocacy organizations has strategically leveraged like-minded thought partners to guide these efforts.
- PS2026 has maintained consistent connectivity with applicable stakeholders via presence and participation at anti-Human Trafficking convenings, youth development symposiums, engagement with the [Salvation Army Greater Philadelphia](#) and support for legislative efforts at the [City](#) and [Commonwealth](#) level to curb/prevent Human-Trafficking.

Public Safety

PS2026 recognizes the important role public safety will play in delivering a successful FIFA World Cup 26 experience. To that end, Philadelphia Soccer has committed to:

- Working with City of Philadelphia Departments (Ex: [Office of Emergency Management](#), [Philadelphia Police Department](#), [Philadelphia Fire Department](#), [Office of Emergency Management](#) and [Office of Public Safety](#)), subject matter experts (Ex: [21CP Solutions](#)) and non-profit organizations (Ex: [Center City District](#)) will ensure a well-informed and all-encompassing approach. Priorities include:
 - Venue and Crowd Management
 - Public Health & Medical Support
 - Transit Monitoring
 - Emergency Preparedness
 - Residents and visiting fans can register for [Ready Philadelphia](#), which is available in multiple languages.
- 21CP Solutions, is Philadelphia Soccer 2026's safety & security partner, led by [Former Philadelphia Police Commissioner Charles Ramsey](#). With decades of experience, 21 CP Solutions directs cross-functional connectivity with applicable local/state/federal partners.

Freedom of Assembly, Opinion, Expression and Press

PS2026 respects the first amendment of the U.S. Constitution and vows to uphold its guarantees while supporting a safe environment. PS2026 aligns with state and local laws/policies, including:

- [Pennsylvania Constitution – Section 7](#)
- In 2024, Pennsylvania passed [an anti-SLAPP statute \(Act 72\)](#) providing enhanced protections for journalists/media against meritless lawsuits aimed at chilling public expression
- Additional protections added/passed to ensure safety:
 - [Philadelphia City Council passed a resolution affirming the right of Philadelphians to protest and peacefully assemble.](#)
 - [The City of Philadelphia's Office of Special Events identifies "demonstrations" among events that require a special event permit \(or a demonstration permit\) in Philadelphia.](#)

Freedom of Assembly, Opinion, Expression and Press *(Continued)*

Philadelphia Soccer 2026 maintains connectivity with advocacy organizations and elected officials (*Re: aforementioned resolutions passed affirming the right to protest and peaceful assembly*) to reinforce its importance to a healthy democracy in 2026.

Accessibility for Persons with Disabilities and/or Limited Mobility

PS2026 affirms its goal to make the FIFA World Cup matches and related festivities accessible to all.

- Working with City of Philadelphia Departments ([Mayor's Office for People with Disabilities](#) and [Department of Behavioral Health and Intellectual Disability Services](#)) and advocacy organizations ([Easter Seals of Southeastern Pennsylvania](#)) reinforces best practices and informs a strategic approach.

Efforts to address accessibility are in motion with infrastructure improvements underway at Lemon Hill Park, home to PS2026's FIFA Fan Fest. This free-to-the-public event will broadcast matches, offer live entertainment, food/beverage, installations/activations and much more.

There is a significant short-and-long-term legacy component to these infrastructure improvements, aiming to leave the park more accessible and welcoming to all visitors including:

- Construction of new accessible routes in the park
- Installation of:
 - 12 new ADA-compliant ramps, enhancing accessibility for visitors
 - Sidewalks
 - Improvements to fiber, Wi-Fi, water
 - Removal of dilapidated structures and invasive species
 - Minor topographical grading

The Welfare and Well-Being of Unsheltered Populations

Despite the influx of visitors for FIFA World Cup, PS2026 recognizes the importance of engaging with the City's unsheltered population with humanity, offerings of support and access to resources. This includes:

- Working with City of Philadelphia Departments and advocacy organizations activate critical services that provide proactive engagement.
 - Focuses include:
 - Visibility and Access to Services
 - Protection from Displacement or Unintended Harm
 - Health/Safety/Environmental Risk Mitigation

The Office of Homeless Services leverages a ["Continuum of Care \(CoC\)"](#) framework, which strives to make homelessness "rare, brief and non-recurring." PS2026 supports the City's framework and continued efforts, amplifying resources and leveraging its [Homeless Management Information System \(HMIS\)](#) for data and service tracking, as needed.

Preventing and Mitigating Adverse Environmental Impacts

Recognizing the prioritization of environmental considerations across Host Cities, PS2026 aligns with FWC26's focuses:

- Sustainable Energy
- Water Conservation
- Waste Management
- Circular Economy Principles
- Sustainable Sourcing and Procurement
- Plastic Reduction
- Food Service and Waste Reduction
- Responsible Wildlife Practices

PS2026 also aligns with Mayor Cherelle L. Parker's vision and goal of Philadelphia being the "safest, cleanest, and greenest big city in the nation."

Working with City Departments (Ex: [Office of Clean and Green Initiatives](#) and the [Office of Sustainability](#)) and advocacy organizations (Ex: [Sustainable Business Network of Greater Philadelphia](#)), PS2026 has leveraged environmentally friendly resources wherever and whenever possible.

Lincoln Financial Field, home of the Philadelphia Eagles and host stadium for Philadelphia's six FWC26 matches, is [certified LEED Platinum](#), a prestigious designation reflective of the organization's commitment to operational sustainability. The Eagles' ["Go Green"](#) initiatives, [solar program](#) and sustainability efforts are considered best in class in the National Football League

Part II

Workers' Rights

Non-Discrimination

PS2026 echoes the principles and practices of treating individuals and groups fairly, with a non-objective approach to different characteristics and designations. We have adhered to and highlighted state and city laws and guidelines, including:

- Under the [Pennsylvania Human Relations Commission](#) (PHRA) workers are protected from discrimination based on race, color, sex (including gender identity/orientation), age (40+), disability, national origin, etc.
- [Under Philadelphia local law, workers can file complaints with the Philadelphia Commission on Human Relations for employment discrimination.](#)
- PS2026 has aligned with advocacy groups and subject matter experts that promote non-discrimination for workers through the duration of tournament.



Fair Wages

PS2026 is a strong proponent of fair wages and will adhere to State and City laws and protocols, including:

- Under Pennsylvania law, workers must be paid for all hours worked; misclassification of workers as independent contractors (*when they should be employees*) is prohibited.
- [Wage theft \(failure to pay minimum wage/overtime/last wages\) is illegal in Philadelphia and Pennsylvania.](#)
- Pennsylvania recognizes “at-will” employment (*employer or worker can terminate the employment relationship unless a specific law is violated*).
- City of Philadelphia’s Fair workweek violation, prevailing wage violations and wage theft violations.

The [City of Philadelphia’s Department of Labor](#) and the [Board of Labor Standards](#) also ensures employers with City contracts pay prevailing wages to their employees, subcontractors, material suppliers and service providers.

Safe and Healthy Workplaces

Safe and healthy workplaces increase productivity, decreases accidents and creates a more self-assured workforce.

PS2026 aligns with federal, state and local laws and protocols, including:

- [Occupational Safety and Health Administration \(OSHA\)](#): Employers must provide a workplace “free from recognized hazards that are causing or are likely to cause death or serious physical harm.”
- City of Philadelphia:
 - Workers must be provided required safety gear, protection from toxic chemicals, the ability to report unsafe conditions without retaliation.
 - Employers must provide training in languages that all workers understand.
- [City of Philadelphia’s Office of Emergency Management \(OEM\): Special Events Safety Guide](#): Event workplaces must identify hazard zones, temporary structures, exit routes.

PS2026 continues to work with City of Philadelphia departments and advocacy partners (*Ex. OSHA’s Philadelphia Regional Office*) to ensure attention to detail for workplace health and safety.

Rest and Reasonable Limitation of Working Hours

Rest and reasonable limitation of working hours are critical for employee well-being, productivity and overall health – limiting fatigue, stress and burnout while improving job performance and reduced errors.

PS2026 aligns with City laws and standards, including:

- [Philadelphia Fair Workweek Employment Standards Ordinance \(City Code Chapter 9-4600\)](#), which covers many service, retail and hospitality workers in Philadelphia.
- Under this:
 - Covered Employers must:
 - Post a work schedule at least 14 days in advance for eligible employees.
 - Honor right to rest between shifts:
 - An employee cannot be required (*without written consent and payment of a premium*) to work a new shift less than nine hours after the end of the previous shift (*or a shift that spanned two days*)
 - Ensure Predictability Pay
 - If the employer changes the posted schedule after the deadline without the worker's voluntary consent, then the employer must pay "predictability pay" (*various formulae*) for certain changes.
 - Covered Employees must be given a "good faith estimate" at the time of hire of likely hours/days/shifts.

Working with City of Philadelphia offices and planning partners (FIFA, Philadelphia Eagles), P2026 has elevated the importance of workers receiving adequate respite and sensible duration of duty throughout the tournament.

Freedom of Association and Collective Bargaining

Workers are more equipped to identify, report and end labor rights issues when they can organize, elect representatives, and collectively bargain over terms and conditions of their job duties. PS2026 deeply respects this and aligns with federal, state and local laws/protocols, including:

- Under the federal [National Labor Relations Act \(NLRA\)](#), private-sector employees generally have the right to form, join or assist labor organizations, bargain collectively and engage in concerted activities for mutual aid or protection (29 U.S.C. §§ 151-169).
- Under the [Pennsylvania Labor Relations Act \(PLRA\) \(1937\)](#), the Commonwealth grants rights to employees to organize and bargain collectively; the [Pennsylvania Labor Relations Board](#) enforces those rights.
- For public-sector employees in Pennsylvania, rights to collective bargaining are governed under statutes such as the [Public Employee Relations Act \(PERA\)](#), and for police/fire, the [Act 111 of 1968](#).
- The [Philadelphia Department of Labor: Office of Labor Relations](#) handles collective bargaining/relations for municipal employees.

In collaboration with City and Commonwealth partners, PS2026 supports workers endeavoring to achieve preferred working environments and conditions.

Prohibiting and Addressing Harassment and Abuse at Work

To create a positive, productive, and respectful work environment, an emphasis must be placed on prohibiting and addressing harassment and abuse at work.

PS2026 aligns with state and city laws/policies, including:

- Under the [Pennsylvania Human Relations Commission \(PHRC\)](#) and the [Pennsylvania Human Relations Act \(PHRA\)](#): It is unlawful for an employer of four or more employees (in many cases) to discriminate (including by harassment) on the basis of protected classes (race, color, sex, gender identity, sexual orientation, age 40+, disability, national origin, ancestry)
- The [Equal Employment Opportunity Commission \(EEOC\)](#) guidance clarifies that harassing conduct can violate the law if it is based on a protected characteristic and is sufficiently severe or pervasive to create a hostile work environment.
- The City of Philadelphia affirms that workplaces must be free from harassment, including sexual harassment, intimidation or retaliation.
 - For City employees or cases involving city entities, procedure is followed via the [City's Department of Labor's Employee Relations Unit](#).
- Employers cannot take adverse action against a worker for reporting harassment/violations or cooperating in investigations.

PS2026 will continue to adhere to the laws prohibiting harassment and abuse at work and best practices in addressing such through the duration of the tournament.

Child Labor

Child labor rights protect young workers from exploitation, unsafe working conditions, and harm to their health and development. PS2026 aligns with federal, state and local laws/protocols, including:

- Federal: [Fair Labor Standards Act \(FLSA\)](#)
- Pennsylvania: [Employment of Minors Child Labor Act](#)
 - The Act applies to minors (under 18 years of age) and is enforced by the Pennsylvania Department of Labor & Industry (L&I).
 - Minors under 14 years of age generally may not be employed in most non-agricultural occupations.
 - Minors aged 14-15 have specific restrictions on hours (when school is in session, when school is not) and must have parent/guardian acknowledgement of duties/hours.
 - Minors aged 16-17 also have rules regarding hours, and for all minors the law sets rest-break requirements (for example: no minor may be employed for more than five consecutive hours without at least a 30-minute interval).
 - Before employment of a minor, work permits (or employment certificates) are required by the school issuing officer / district.
 - Prohibited occupations for minors includes certain hazardous occupations or establishments.

Child Labor (*Continued*)

- Employers and minors (and parents/guardians) should have access to forms and guidance; complaints can be filed with Labor & Industry for violations.

PS2026 recognizes the importance of supporting youth workers and aligns with the [City of Philadelphia's Office of Children and Families](#) and advocacy partners to prioritize the importance of protecting the youth workforce.

Migrant Workers' Rights

Fair labor practices, encouraging economic development, and elevating human dignity are primary pillars of Migrant Workers' Rights. PS2026 aligns with federal, state and local laws/protocols, including:

- Under U.S. federal law, migrant and seasonal workers are protected by the [Migrant and Seasonal Agricultural Worker Protection Act \(MSPA\)](#) when engaged in agricultural work: this includes protections against retaliation, disclosure of employment terms, safe housing/transport when provided.
 - For non-agricultural work, migrants (*including those undocumented*) are still covered under core labor-rights laws: for example, the federal U.S. Department of Labor (DOL) states that "migrant workers ... have the right to be paid the applicable minimum wage for all hours worked" and to a safe work environment, to organize, and to freedom from discrimination.
- The City of Philadelphia explicitly states that "regardless of immigration status, workers are protected by Philadelphia's labor laws."
- The [City of Philadelphia's Protect Our Workers, Enforce Rights \(POWER\) Act](#) further expands protections for all workers in Philadelphia—including historically excluded workers and those regardless of immigration status.
 - It protects workers from retaliation, gives enforcement power to the city's Office of Worker Protections, and explicitly covers those "regardless of immigration status".

PS2026 collaborates with the City of Philadelphia's Office of Immigrant Affairs and advocacy organizations (*Ex: [The Welcoming Center](#)*) to support such critical contributors to Philadelphia's vibrant workforce.

Inclusive Hiring Protocols

Creating career pathways for individuals from all walks of life widens the talent pool, improves employee engagement, and increase creativity and innovation. PS2026 strives to cultivate a workforce that reflects the diversity of our city and society, taking into consideration the following (*but not limited to*): Race, gender, disability, age, sexual orientation, socioeconomic background and more.

PS2026 aligns with City of Philadelphia laws/policies, including:

- The City of Philadelphia's annual plans require departments to develop recruitment strategies from "a diverse, qualified group of applicants" and to "evaluate job requirements and classifications for bias" (*e.g., unnecessary education/experience requirements*); recommending departments to "eliminate barriers to recruitment — such as unnecessary education requirements and experience."

Inclusive Hiring Protocols (*Continued*)

PS2026 is already active in this space, notably through our [Rising Stars Academy](#), a professional development initiative designed to empower and support emerging talent by offering unique experiential learning opportunities that merge passion, purpose and community. 24 students, reflecting the diversity of our region's demographics, from 11 colleges and universities participated.

Working with the [City of Philadelphia Office of Business Development and Workplace Solutions](#) (via *Commerce Department*) and non-profit workforce partners (Ex: [Philadelphia Works](#)) has increased connectivity with diverse jobseekers.

Responsible Contracting and Transparent Dealings

Providing opportunities for entrepreneurs to grow and prosper is a hallmark of Philadelphia, the Commonwealth and our country. PS2026 aligns with state and local laws/policies, including:

- [Pennsylvania's Department of General Services Procurement Handbook](#), which sets guidelines for public contracting in the Commonwealth.
- The [City of Philadelphia's Conduct for Contractors](#) (via the Department of Licenses & Inspections)

PS2026 sources its vendors through outreach to but not limited to:

- [Diverse Chambers of Commerce](#)
- [The Chamber of Commerce for Greater Philadelphia](#)
- [City of Philadelphia's Office of Business Impact and Economic Advancement](#)
- Advocacy organizations to engage small and diverse businesses with vendor opportunities. (Ex: [Eastern Minority Supplier Diversity Council](#); [The Enterprise Center](#))

Language and requirements in RFI/RFP's reinforce this prioritization.

PS2026 also created a [Vendor Interest Form](#), a short, AI-powered online form that provides step-by-step instructions, guiding potential vendors through questions to help develop a better understanding of prospective businesses' capabilities as future opportunities arise.

Additionally, PS2026's procurement management vendor/partner, [Stimulus](#), is a Minority and Women-Owned Business, deepening our commitment to engaging small/diverse/local businesses.

Part III

Access to Remedy

Effective Grievance Mechanisms and Remediation Process

It is crucial for organizations to address and rectify negative impacts, particularly related to human rights and environmental issues. PS2026 aligns with Commonwealth and City of Philadelphia laws/policies and departments, including:

- [Pennsylvania Human Relations Act \(PHRA\)](#): State law covering employment discrimination, housing, and public accommodations; establishes formal complaint mechanisms.
- [Occupational Safety and Health Administration \(OSHA\) Whistleblower Protections](#): Workers can report unsafe conditions without retaliation.



Effective Grievance Mechanisms and Remediation Process *(Continued)*

- [Philadelphia Fair Practices Ordinance \(Chapter 9-1100\)](#): Prohibits employment discrimination; includes rights to file complaints for workplace discrimination.
- [Philadelphia Office of the Inspector General \(OIG\)](#): Handles complaints related to City-funded projects and public safety.
- [City of Philadelphia's 311 Service](#): Centralized public complaint system for non-emergency issues (*Ex. sanitation, public space maintenance*)

PS2026 maintains consistent connectivity with the [City of Philadelphia's Human Rights Commission](#) and identifying advocacy organizations to provide pathways for individuals and communities to raise concerns and seek remedies for harm, thus increasing trust and accountability.

Coordinated Mechanisms and Processes

Streamlining existing processes will minimize risk and ensure compliance. PS2026, in collaboration with the City of Philadelphia, event partners (*FIFA, Philadelphia Eagles*) and advocacy partners, strives to minimize operational disruptions, and enhance regulatory compliance leading up to and throughout the tournament.

Priority collaboration areas may include:

- Event Operations
- Security and Crowd Management
- Health & Safety
- Fan Services & Public Communication
- Stakeholder & Community Coordination

The following are key resources for residents and fans related to grievance, reporting and remediation:

- For information regarding FIFA's Grievance Mechanism, click [here](#).
- To report human rights concerns, fans should access [FIFA's Reporting Portal](#) or email humanrightscomplaint@fifa.org.
- [911](#) is available by text or phone call in case of emergencies that require immediate dispatch, including medical, fire, crime reporting, disaster response, and life-threatening situations.
- [988](#) is nationally available by text or phone call for suicide intervention and mental health crisis support. For more information on Philadelphia-specific guidance on these issues, review the [Philadelphia Police Department's Mental Health/911 Services for guidance](#).
- [311 in Philadelphia](#), as noted above, is by text, and by phone call for community resources, information, and referrals on essential needs and supports.

Stakeholder Engagement

PS2026 has maintained meaningful engagement with neighborhood associations, community leaders and advocacy organizations since the bid phase and will continue to do so leading up to and during the tournament. This work has focused on social impact rooted in economic inclusion, youth engagement, and community empowerment. A comprehensive Social Impact Plan will be issued post-tournament but to date, more than 150+ non-profit organizations, offices, and more have been engaged.

For operational planning related to the Stadium Sports Complex and Lemon Hill, Philadelphia Soccer 2026 has worked within the established City of Philadelphia channels and structures for special events, which leverages working groups in place to ensure that all appropriate City of Philadelphia offices and key partners are engaged/represented.

